



To Our Valued Guests,

Since 1933, Hershey Theatre has been a world-class destination for the performing arts in Central Pennsylvania. We are proud of our rich history and deeply grateful for the continued support from our community. As we undertake this historic renovation, our top priority is to honor Milton Hershey's legacy by revitalizing this treasured landmark for generations to come. We've heard your questions regarding accessible seating, and we want to be fully transparent about the progress we've made—and the challenges we face—with this unique and historic building.

Hershey Theatre is proud to be listed on the National Register of Historic Places. This distinction places strict preservation guidelines on the building, which limit the structural modifications. As part of our seating renovation project, we worked closely with a nationally recognized historic theater consultant, as well as architects and engineers. A formal review was also conducted and completed by Pennsylvania's Department of Labor & Industry Accessibility Advisory Board in April 2025.

As a result of this process, we're pleased to share several enhancements designed to improve egress, safety, and accessibility. These include self-rising seats, additional wheelchair transfer locations, handrails in the balcony, and enhanced aisle lighting.

Wheelchair and companion seating will continue to be available, and our team will make every effort to accommodate any special seating needs. We encourage you to contact us in advance or speak with the Box Office staff upon arrival.

On behalf of the entire Hershey Theatre team, thank you for your continued support. We can't wait to welcome you back to this beautiful venue, and we remain committed to exceeding your expectations with every visit.

Sincerely,

Don Papson
Executive Director

Jill Manley
Senior Director